

## **JEANNE CHARLES, ESQ.**

Jeanne Charles resides in Florida with a multi-state ADR practice including arbitration, mediation and fact-finding predominately in the areas of workplace disputes. She earned her Juris Doctorate (JD) degree from DePaul University College of Law in Chicago. She currently serves as a labor arbitrator on various panels that include the City of Chicago, Chicago Teachers Union, Chicago Transit Authority, IAFF, City of Miramar, Miami-Dade County, Internal Revenue Service, the National Treasury Employees Union, AFSCME, and Major League Baseball (MLB). Ms. Charles is also a Special Magistrate for the Florida Public Employees Relations Commission (PERC) and is listed with the American Arbitration Association, Federal Mediation and Conciliation Service, and National Mediation Board. In September 2021, Jeanne Charles was appointed by President Joe Biden to the Federal Labor Relations Authority Federal Service Impasses Panel.

She is an adjunct professor at Penn State University's School of Labor and Employment Relations where she teaches a graduate course in Human Resources and Employment Relations. Ms. She also serves as an adjunct professor for the University of Arizona Law School teaching advanced negotiations. Charles speaks regularly in various venues that include the American Bar Association, American Arbitration Association, Federal Mediation and Conciliation Service and nation-wide bar association events. She serves on NAA's Board of Governors and formerly chaired the Videoconference Task Force. She is also a fellow with the College of Labor and Employment Lawyers. Prior to becoming an arbitrator, Jeanne practiced as staff counsel for a federal sector labor union in Chicago and in private practice.

More detailed information can be found at [www.JCharles@JCharlesADR.com](http://www.JCharles@JCharlesADR.com).