

Diana Didia is the Senior Vice President, Chief Information and Innovation Officer at the American Arbitration Association- International Centre for Dispute Resolution® (AAA-ICDR®), driving technological advancements for the world's largest private global alternative dispute resolution (ADR) provider. She leads initiatives in technology infrastructure, cybersecurity and business systems. Under Diana's leadership, the AAA-ICDR launched ClauseBuilder® (Beta) AI for ADR clause creation, API integrations for partner platforms, the AAAi Panelist Search for AI-driven arbitrator matching and the AAAi Chat Book for user support. With 30 years of experience, Diana advances technologies like cloud computing, automation and AI, while ensuring strong IT governance. She also drives innovation in Corporate Services and HR.

A University of Michigan engineer and GIAC-certified leader in Information Security, Diana frequently speaks on legal technology and cybersecurity. In 2023, she was named among Fastcase's 50 legal innovators. Previously, Diana led IT strategies at organizations including AICPA, Cpa2biz, Caminus, and PwC.

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