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Arbitrator MacMillan has worked in labor relations since 1994, and brings years of leadership in the public and private sectors to her work as an Arbitrator. Having worked as advisor, advocate, chief negotiator and liaison between employers and unions, she possesses a deep understanding of the dynamics of collective bargaining; and has earned the trust of both labor and management for her integrity, fairness, competence, and professionalism.

Arbitrator MacMillan is skilled in interpretation, negotiation and administration of collective bargaining agreements, and is certified in labor & employment law, contract law, and mediation. She holds permanent panel appointments in the federal, public and private sectors, and is a member of several national and regional arbitration panels, including the American Arbitration Association (AAA), Federal Mediation & Conciliation Service (FMCS), and National Mediation Board (NMB).

Arbitrator MacMillan performs peer review of research in labor-management relations, international human resource management, labor relations, and dispute resolution, and continues to develop and deliver training to management and labor advocates alongside her arbitration practice.