

Jennifer Traylor

Jennifer Traylor is the Director of Labor Administration at Southwest Airlines. She has more than two decades of management experience at Southwest. Ms. Traylor received her bachelor's degree from Western Governors University and holds a Master's Degree in Human Resource Management from Tarleton State University. She is also certified by SHRM in Human Resource Management. Ms. Traylor's experience with Southwest includes Senior Manager of Labor Relations and more than a decade as a Manager of Customer Service and Operations.